Position title: Case Manager, Connecting Forward

The Connecting Forward Case Manager will provide assessment, screening, resource connection, case management, and/or referrals to mental health counseling to program clients of all Connecting Forward network partners. The Case Manager will recommend an individual and/or family care plan of action on needs identified. If needed, the Case Manager will provide intensive case management, self-advocacy training, life skills training, parenting skills training, educational and supportive services, in-home services, advocacy and/or referrals as needed. Applicants must live in Tennessee.

Duties and Responsibilities

- Conduct needs assessments for financial and material resources, mental health, imminent risk, domestic violence, trauma, and/or other needs as they relate to client success and services.
- Develop, implement, and modify care plans (case management goals), as needed, to address the needs of the client.
- Establish and maintain an effective and empowering relationship with clients.
- Refer and connect clients to Connecting Forward network partners to fulfill identified needs.
- Refer clients to short-term, solution-focused, trauma-informed counseling and clinical interventions (e.g. individual or family therapy)
- Refer clients, when appropriate, to licensed drug and alcohol treatment centers, domestic violence shelters, and other community treatment centers, or long-term therapeutic service agencies, etc.
- Be knowledgeable about Supplemental Security Income (SSI) and Social Security Disability Income (SSDI) and other federal benefit programs for which the client may qualify; assist the client in applying for federal SSI and SSDI benefits when appropriate.
- Employ a strengths-based and client goal-oriented approach to facilitate self-empowerment.
- Provide ongoing educational and/or supportive groups as needed
- Develop relationships with partner agencies and assume a strong advocacy role for needed services.
- Provide services in the home, school, or other location in the community when needed and appropriate for best serving the client in meeting goals.
- Regular attendance during office hours and reliable transportation required.

Requirements:

This position requires a Bachelor’s Degree (*Master’s Preferred) in Social Work, Counseling, Psychology, Marriage and Family Therapy, Education and/or related field with 2-3 years of working with children and families from diverse socio-economic and ethnic background

Salary: $45,000

Submit resume to: hrdept@fcsnashville.org

EOE M/F/D/V