



JOB POSTING

Position title: Crisis Specialist - PRN

A Crisis Specialist has direct client contact via telephone and messaging with callers in a variety of self-defined crises. The position requires knowledge and understanding of the human service delivery system, excellent interpersonal skills, and the ability to interact effectively with individuals from diverse cultural backgrounds. The Specialist combines skillful questioning and active listening with support and guidance in a de-escalation process that gives individuals a sense of control and empowerment over their situation. If indicated, the Specialist assesses callers for risk of harm to self and/or others and follows through with appropriate safety planning. A Specialist handles calls in accordance with performance targets for speed, efficiency, and quality and maintains standards established by the American Association of Suicidology (AAS). **PRN's are expected to work at least 16 hours per pay period and may be required to work overnight and holidays.**

Requirements: This position requires a Bachelor's Degree in Social Work, Psychology or a related field or three to five years of human service experience and/or training; or equivalent combination of education and experience.

Submit resume and salary requirements to:

Email to hrdept@fcsnashville.org

EOE M/F/D/V